

Patient Participation Group

Meeting Minutes

Thursday 28 April 2017 @ 12.30pm

Present:

Mr Kevin Sharkey PPG Chair
Christopher Wilding PPG Member
Susan Wilding PPG Member
Alistair Scott PPG Member
Sue Hawkins Practice Manager
Anna Fernandez Administrator
Tracey Walker Receptionist

Welcome and Introductions done by Sue Hawkins.

Phlebotomy Update – Kevin Sharkey

Kevin Sharkey gave updated the group regarding the phlebotomy service. Currently, there are four drop-in hubs across the Wirral which are situated at St Catherine's Health Centre, Victoria Central Hospital, Eastham Clinic, and All Day Health Centre at Arrowe Park Hospital. So far it is reported that the service has been working well. In June the contract for the Phlebotomy Service will be awarded and the Federations will be making a bid.

Patient Voice Update – Kevin Sharkey

There was disruption at the last Patient Voice meeting and there have been a number of resignations including the Chair and Deputy Chair of the Patient Voice. The next AGM is to be held on 23 May 17 with currently 1 candidate for the position of Chair.

Community Trust Update – Kevin Sharkey

In addition to the Phlebotomy hubs, there are now bookable appointments available for the Phlebotomy Service at West Kirby Health Centre only (Monday – Thursday 8.30am – 12noon, Friday 8.30am – 12noon and 1.30pm – 4.30pm). To pre-book appointments patients will need to need to call the booking line (0151 514 2222).

A new initiative is underway to merge Social Care and the NHS. Wirral Social Care Staff are joining Community NHS trust in the hope it will provide a seamless service for patients.

STP Update – Kevin Sharkey

A brief update of the 5 year Sustainability and Transformation Partnership (STP) plan was given. The Cheshire and Merseyside plan sets out how the health and care system can remain fit for the future and respond successfully to the growing demands of patients living in Cheshire and Merseyside.

Any Other Business – Sue Hawkins

Dr Neha Mugerwa has returned from maternity leave and plans are she will be working 4 days a week, Monday, Tuesday, Wednesday, and Friday. Dr Soul Mugerwa will be working 3 days a week, Monday, Wednesday, Thursday. Dr Taylor GPST1 has now finished his time at the practice and will be working in ENT at Arrowe Park Hospital for the next 6 months. Dr Kennedy has joined the practice as a GPST1 and will be at the practice for 12 months. There will possibly be another Trainee GP joining the practice in August.

Receptionist, Tracey, will be putting a small piece in the next newsletter showing our appreciation to Dr Patwala. She will be missed by all her staff and many of her patients, some who have known her for a number of decades. Mr Wilding suggested a book for patients to leave messages. Everyone agreed this was an excellent idea and Sue confirmed she would purchase one to be made available on reception for staff, patients and colleagues to sign.

The next meeting is to be confirmed after the end of Summer 2017.